

B. WEB SURVEY

Table 17: Information and on-line services available on public administration web sites, august 2009

Indicator	Organizations of public administration		Central state administration offices		Regional offices		Municipalities with extended competence	
	total	%*	total	%*	total	%*	total	%*
Web sites	244	100,0	25	100,0	14	100,0	205	100,0
E-mail address	244	100,0	25	100,0	14	100,0	205	100,0
Important documents - agenda	221	90,6	25	100,0	14	100,0	182	88,8
Information for citizens	155	63,5	25	100,0	14	100,0	116	56,6
Office personel	226	92,6	9	36,0	13	92,9	204	99,5
Information published by PAIS regulation	243	99,6	25	100,0	14	100,0	204	99,5
Job openings	192	78,7	21	84,0	14	100,0	157	76,6
Language version of web site	182	74,6	21	84,0	14	100,0	147	71,7
Electronic registry	238	97,5	20	80,0	14	100,0	204	99,5
Fulltext	243	99,6	25	100,0	14	100,0	204	99,5
Links to governmental web pages	213	87,3	25	100,0	14	100,0	174	84,9
On-line kontakt	92	37,7	1	4,0	6	42,9	85	41,5
Bliend Friendly	73	29,9	6	24,0	2	14,3	65	31,7
FAQ	82	33,6	13	52,0	4	28,6	65	31,7
Discussion	64	26,2	1	4,0	3	21,4	60	29,3
Opinion poll	84	34,4	5	20,0	5	35,7	74	36,1
Municipality history	204	93,2	.	.	1	7,1	203	99,0
Municipality development plan	216	98,6	.	.	14	100,0	202	98,5
Municipality culture	217	99,1	.	.	14	100,0	203	99,0
Information for tourists	199	97,1	199	97,1
Link to Czech POINT	194	94,6	194	94,6
Information on grants	131	63,9	131	63,9
Information on cooperation with EU	99	48,3	99	48,3

* from total number of organizations takiing part in the survey

Source: Czech statistical office, 2009